



Special Events & Beer, Wine, Liquor Store Webinar

Co-Hosted by: Braishfield and USLI

We are SUPER PUMPED that you are here!!

Agenda

- Who is USLI
- Special Events
- ► Beer, Wine, Liquor Stores
- How to Get a Quote with USLI
- Leveraging Instant Phone Quote
- Web Quoting
- How to Bind a USLI Policy
- Questions and Answers



About USLI

Braishfield is excited to be offering our Partner Agents direct access and expedited service to USLI for all your quoting needs.

- USLI is an of A++ rated Berkshire Hathaway company that supports its products with financial strength and stability
- They are an industry leader who specializes in underwriting low premium, low hazard specialty insurance products and wants to be your go-to-company for small businesses.



Who is USLI



- USLI is committed to making a difference through our welldesigned products delivered to you with unparalleled speed, service and support.
- We are passionate about our service reputation and how it reflects on you.
- Multi-platform delivery (phone, web, email)









linkedin.com/company/usli



youtube.com/uslivideos

flicker.com/usli150

Special Event Opportunity

► Why write special events?

- Multimillion dollar industry
- Assist your clients by servicing all of their insurance needs
- Premium is fully earned and can build up quickly!
- Why buy special event insurance?
 - Required by the venue/facility
 - Inadequate homeowner's coverage and limits
 - Premises or coverage limitations on their general liability policy



Top Classes and Eligibility

► Broad eligibility:

- Weddings
- Parties/social events
- Festivals
- Car shows
- Concerts

- Fundraisers
- Golf outings
- Musical/theater events
- Parades
- Sporting Events
- Events featuring mechanical rides, fireworks, bounce houses and more!
- Events with up to 20,000 attendees and consumers of alcohol per day



Product: The Main Event

- Event hosts, vendors, sponsors, performers, and more eligible
- One-day, multi-day and annual policies available
- No deductibles
- Blanket additional insured included no charge
- Monoline or package with separate limits
 - general liability (up to \$5M/\$5M)
 - liquor liability (up to \$3M/\$3M)
- Coverage extends for events lasting past midnight
- Defense coverage is outside the limits
- Premiums start at \$195

Product: Wedding Plus

Optional coverages up to \$10,000 limit:

- Lost deposits
- Damage to wedding attire
- Wedding photography/videography
- Wedding gifts
- Special jewelry
- Optional coverage up to \$50,000 limit:
 - Cancellation or postponement
- Coverage for rehearsal dinner and post-wedding brunch available – no charge
- Packages start at \$240



Product: Long Shot (Hole-in-one)

- Prize indemnification for hole-in-one contests
- ▶ Up to \$50,000 in prize value available per hole
- Tournaments with multiple prize holes eligible
- Unlimited prize restoration
- Additional 20% of prize value will be paid to the charity associated with the tournament if there is a winner
- Minimum premium starts at \$200



Product: Annual Host Liquor Liability

- Ideal for risks requiring host liquor throughout the year (homeowners associations, art galleries, fraternal clubs)
- Applicant does not hold a liquor license or permit; is not in the business of selling or furnishing alcohol
- Up to 36 annual events (unscheduled)
- Up to 300 attendees per event
- Blanket additional insured available
- Minimum premium starts at \$500

*This product not available for online quoting.



- ► Beer, Wine & Liquor Stores
 - 75% or greater alcohol sales
 - Property, GL and Liquor eligible
- Convenience, Deli, Grocery Stores
 - <75% alcohol sales
 - GL and Liquor eligible

Selling Advantages: Liquor Liability

- No cap on annual alcohol sales
- 24-hour operations are eligible, as long as the sale of alcohol ceases by the state or local ordinance mandated time
- On-premises tasting or sampling is eligible
- Delivery of alcohol is eligible
- Assault & Battery coverage automatically included
- Defense costs outside the liability limits and uncapped



Selling Advantages: General Liability

- New ventures eligible
- ► No liability deductible
- Limits available up to \$1 million each occurrence/ \$3 million each aggregate
- Hired and non-owned auto liability
- Excess/Umbrella available up to \$5 million
- Assault & Battery coverage automatically included
- Defense costs outside the liability limits and uncapped



Selling Advantages: Property

- All construction types
- ► All fire protection classes
- No building age restriction
- Mixed use buildings



How to Get a Quote



Instant Phone Quote – 888-845-1729

- New opportunity that we are introducing today!
 Quotes in 5 minutes or less
- Quote online at <u>www.Braishfield.com</u>
 - Quote 24/7



Leveraging Instant Phone Quote



We have created a dedicated toll free number for our Partner Agents

1-888-845-1729



We are accessible Monday - Friday from 7:00AM-8:00PM EST and on Saturday's from 9:00AM-1:00PM



Leveraging Instant Phone Quote



- Quote business with USLI over the telephone in 5 minutes or less
 - Immediate access to a team of 60+ underwriters who will help you pre-screen your risk, determine the best product, and quote with an average of 5-7 rating questions
 - More than 50% of the team has retail agency experience
 - Eliminates the time it takes to complete a paper application
 - Phone quoting is available for over 50 products and thousands of classes of business





CALL 888- 845- 1729 FOR AN INSTANT QUOTE!



For all other inquiries please call 888-335-6616 With just a few questions, we can provide you an Instant Quote for:

COMMERCIAL LINES PRODUCTS

- 1-4 Family Dwellings
- Apartments
- Artisan Contractors (30 classes- see reverse side)
- · Beauty/Nail Salon/Barber Shop
- Builders Risk
- Commercial Excess/Umbrella
- · Concessionaires/Vendors/Food Truck
- · Contractor's Equipment
- · Convenience Stores/Deli/Grocery/Liquor Store*
- Fitness Centers
- · Home Based Business
- Janitorial Services
- · Land Leased to Others
- Laundromats
- Lawn Care
- · Lessor's Risk Only
- Liquor Liability
- · Main Street Mercantile
- Office Product
- · Residential Condominium Units Owners
- Restaurants*
- Special Events*
- · The Long Shot (Hole-in-one Coverage)
- Specialty Training Schools (Dance, Music and Tutoring)
- Truckers General Liability
- Vacant Building/Vacant Land (Commercial Use)

PROFESSIONAL/NON PROFIT PRODUCTS

- Arts & Culture
- · Community Associations
- Cyber Liability
- · Employment Practices Liability
- · Houses of Worship
- · Medical Providers Employment Practices
- · Non Profit Directors & Officers Liability
- · Property Managers Professional Liability
- · Real Estate Errors & Omissions
- · Technology Professionals
- Youth Sports

PERSONAL LINES PRODUCTS

- · 1-4 Family Dwellings (DP-1/DP-3)
- Comprehensive Personal Liability
- · Condo Unit Owned/Rented (HO-6)
- · Renters (HO-4)
- Excess Comprehensive Personal Liability
- Excess Personal Umbrella
- Personal Umbrella
- · Vacant Land (Personal Use)
 - * Liquor liability is available for most states Product and Coverage availability varies by state



Our underwriters are available Monday-Friday: 7 a.m. to 8 p.m. ET and Saturday: 9 a.m. to 1 p.m. ET Quote Online 24/7 at www.braishfield.com

04/2019

الحل

Product, terms and coverages may vary. Not available in all states. Contact your underwriter for details.



CALL 888-845-1729 FOR AN INSTANT QUOTE!

For all other inquiries please call 888-335-6616

ARTISAN CONTRACTOR ELIGIBLE CLASSES

- · Air Conditioning Systems or Equipment
- · Carpentry- interior
- Carpentry- residential property not exceeding 3 stories
- · Carpentry- shop only
- · Carpet Cleaning
- · Ceiling/ Wall Installation
- Door/Window Installation
- Driveway/ Sidewalk Paving or Repaving
- Drywall/Wallboard Installation
- · Electrical Work within buildings
- Floor Covering Installation
- · Furniture or Fixture Installation (Metal or Wood)
- HVAC (No LPG)
- House Furnishing Installation
- Janitorial Services
- · Landscape Gardening

- Lawn Care Services
- Masonry
- · Painting- Exterior
- · Painting- Interior
- · Painting- shop only
- · Paperhanging
- · Plumbing- Commercial/Industrial
- · Plumbing Residential
- Siding Installation
- · Sign Painting or Lettering- Inside Buildings
- Television or Radio Set Receiving Set Installation or Repair
- · Tile, Stone, Marble Work
- Upholstering
- · Upholstering- shop only
- · Window Cleaning





Our underwriters are available Monday-Friday: 7 a.m. to 8 p.m. ET and Saturday: 9 a.m. to 1 p.m. ET Quote Online 24/7 at www.braishfield.com Product, terms and coverages may vary. Not available in all states. Contact your underwriter for details.

04/2019



19

Leveraging Instant Phone Quote



- What to expect after the call
 - Copies of the quote, along with a pre-filled application and point of sale materials will be immediately emailed to you.
 - If we are not able to quote a particular risk over the phone, we will warm transfer you over to Braishfield to discuss other possible options.

Instant Phone Quote helps you convert opportunities into cash



Leveraging Instant Phone Quote

- Why should you pick up the phone and call?
 - Phone Quoting produces results
 - Higher quote ratios
 - 95.3% Quote/Submission
 - Higher bind ratios
 - 32% Bind/Quote
 - Instant Customer Service



Our Service = Your Sales Advantage



WEB QUOTING

Leveraging Instant Quote on the Web



- Quote online at <u>www.Braishfield.com</u>
- When you are quoting online, you can web chat with one of our Instant Quote underwriters to resolve system questions or underwriting submit issues
- Our underwriters will work with you to turn the submission into a quote along with pre-filled applications and point of sale materials



Business Resource Center Resources to help your business grow!

KC



A variety of services available to both you and your policyholders on all USLI products including:



Also available in Spanish to better serve your Spanish-speaking clients!

USU



business resource center

► Free services

- Human resources helpline
 and online resource library
- Safety and occupational health on-site consultation
- Social media and educational resources
- Online and print marketing recommendations

- Discounted services
 - Background checks
 - Data breach services
 - Caliper profiles
 - Alcohol and food server safety liquor training
 - Signage
 - CPR training and certifications



How to Bind a USLI Policy

- Binding Instructions are located on the Binding Instructions Page, which is attached to each quote
 - In order to request binding, who to send your bind request to at Braishfield
 - What documents to include with your Binder Request
 - Payment Options





USLI Binder Request Instructions

In order to request binding, Email to: service@braishfield.com or Fax to: 888-335-6615

The following documents must be included with your Binder Request:

- Copy of the Quote, that includes:
 - Requested Effective Date
 - Limits Requested (if applicable)
 - Optional Coverages Requested (if applicable)
 - Direct Bill Selection and Payment Options (if applicable)
- Completed and Signed Application
- Completed and Signed Terrorism Form (for Commercial Policies ONLY)
- If full payment is collected, a copy of payment check OR if using ACH (E-Check) or Credit Card, a copy of the online
 payment receipt.
- If using Premium Financing, a copy of the down payment check or online payment receipt AND a copy of the signed Premium Finance Agreement.

If quote is provided on a Non-Admitted basis:

- Completed and Signed Diligent Effort Statement/Surplus Lines Affidavit - Forms can be found by going to the Braishfield Web Portal.

NOTE: For Special Event quotes, proof of payment is required to be sent with the Binder Request.

Payment Options

- Payment must be collected prior to submitting your binder request. Your agency is responsible for any earned
 premium due to lack of payment to us.
- For Payment Options, visit the payment options page at: https://www.braishfield.com
- If using Premium Financing, a copy of the signed Premium Finance Agreement should be sent with the Bind Request.
- Direct Bill If quoted on an Admitted Basis and Direct Bill is available. <u>NOTE</u>: If Direct Bill option is selected, <u>DO NOT</u> collect payment from the customer, USLI will bill the customer directly.
- Allstate Agents
 - If paying by paper check, the customer's check should be payable to Braishfield.
 - Agency Bill Policies An invoice will be supplied to you with the binder or policy. Hold payment until you
 receive our invoice.
- All Other Agents
 - If paying by paper check, the customer's check should be payable to your agency.
 - Payment should be submitted to Braishfield <u>NET</u> of commission.
 - Agency Bill Policies An invoice indicating commission amount and amount due will be supplied to you with the binder or policy. Hold payment until you receive our invoice



Contact Braishfield

- ► Thank you for your time
- Visit us at <u>www.Braishfield.com</u>

Contact me for more information:

John Barfield, jbarfield@Braishfield.com Office number: 888-335-6616 Connect with me via Linked in. linkedin.com/in/therealjohnbarfield

Follow us for news, updates and tips!



facebook.com/ braishfieldassociates



instagram.com/ braishfieldassociates



linkedin.com/ company/braishfield





ANY QUESTIONS??



This presentation is intended for the sole purpose of providing a quick reference tool concerning the insurance product(s) described herein. The descriptions contained herein are not intended to be complete descriptions of all terms, exclusions and conditions in applicable policies, but are solely provided as general descriptions of the coverage, rates, eligibility criteria and other underwriting considerations involved. Descriptions contained herein are general and informational only and are not intended to supplement, modify or replace actual policy terms and conditions.

Products or policies referenced in this presentation may not be available in all states.

